

**Texas Nonprofit Hospitals \***  
**Part II**  
**Summary of Current Hospital Charity Care Policy and Community Benefits**  
**for Inclusion in DSHS Charity Care Manual as Required**  
**by Texas Health and Safety Code, § 311.0461\*\***  
**-2010-**

<b>Facility Identification (FID):</b> 2012005	(Enter 7-digit FID# from attached hospital listing)***
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**Name of Hospital:** St Luke's Episcopal Hospital **County:** Harris

**Mailing Address:** PO Box 20269 Houston TX 77225-0269

**Physical Address if different from above:** 6720 Bertner, Houston TX 77030

**Effective Date of the current policy:** 01/01/2009

**Date of Scheduled Revision of this policy:** 01/01/2012

**How often do you revise your charity care policy?** Three years

**Provide the following information on the office and contact person(s) processing requests for charity care.**

Name of the office/department: Patient Financial Services

Mailing Address: 3100 Main Street Suite 546 Houston, TX 77002

Contact Person: Mark Evard Title: Director

Phone: (832) 355-3724 Fax:  E-Mail mevard@sleh.com

Person completing this form if different from above:

Name: Thomas Stonegraber Phone: (832) 355-2042

\* This summary form is to be completed by each nonprofit hospital. Hospitals in a system must report on an individual hospital basis. Public hospitals, for-profit hospitals participating in the Medicaid disproportionate share hospital program and exempt hospitals are not required to complete this form. This form is also available in Word or PDF formats at DSHS web site: [www.dshs.state.tx.us/chs/hosp](http://www.dshs.state.tx.us/chs/hosp) under 2010 Annual Statement of Community Benefits Standard.

\*\* The information in the manual will be made available for public use. Please report most current information on the charity care policy and community benefits provided by the hospital.

\*\*\* The list is also available on DSHS web site: [www.dshs.state.tx.us/chs/hosp/](http://www.dshs.state.tx.us/chs/hosp/).

## I. Charity Care Policy:

1. Include your hospital's Charity Care Mission statement in the space below.

As part of its mission St Luke's Hospital provides care to patients without financial means for hospital services. Charity care will be provided to all patients who present themselves for care at St Lukes Hospital for related entities without regard to ra

2. Provide the following information regarding your hospital's current charity care policy.

a. Provide definition of the term **charity care** for your hospital.

Charity: providing, funding or otherwise financially supporting health care services on an inpatient or outpatient basis to a person classified by St. Luke's as financially indigent", "medically indigent" or providing funding or otherwise financially supp

b. What percentage of the federal poverty guidelines is financial eligibility based upon? Check one.

- ☐ 1. <100%                      ☒ 4. <200%  
☐ 2. <133%                      ☐ 5. Other, specify \_\_\_\_\_  
☐ 3. <150%

c. Is eligibility based upon ☐ net or ☒ gross income? Check one.

d. Does your hospital have a charity care policy for the Medically Indigent?

☒ YES ☐ NO IF yes, provide the definition of the term **Medically Indigent**.

An uninsured or underinsured person whose catastrophic illness or injury results in a hospital balance (after payments by a third party payor) that exceeds a specified percentage of the annual gross income, and the person is financially unable to pay the

e. Does your hospital use an Assets test to determine eligibility for charity care?

☒ YES ☐ NO If yes, please briefly summarize method.

A financial statment is required fromt he patient and a credit report is run. Additional information may be requested such as a tax return, check stub, bank statement and or county appraisal district tax records.

f. Whose income and resources are considered for income and/or assets eligibility determination.

- ☐ 1. Single parent and children  
☐ 2. Mother, Father and Children  
☒ 3. All family members  
☐ 4. All household members  
☐ 5. Other, please explain \_\_\_\_\_

g. What is included in your definition of income from the list below? Check all that apply.

- ☒ 1. Wages and salaries before deductions
- ☒ 2. Self-employment income
- ☒ 3. Social security benefits
- ☒ 4. Pensions and retirement benefits
- ☒ 5. Unemployment compensation
- ☒ 6. Strike benefits from union funds
- ☒ 7. Worker's compensation
- ☒ 8. Veteran's payments
- ☒ 9. Public assistance payments
- ☒ 10. Training stipends
- ☒ 11. Alimony
- ☒ 12. Child support
- ☒ 13. Military family allotments
- ☒ 14. Income from dividends, interest, rents, royalties
- ☒ 15. Regular insurance or annuity payments
- ☒ 16. Income from estates and trusts
- ☒ 17. Support from an absent family member or someone not living in the household
- ☐ 18. Lottery winnings
- ☐ 19. Other, specify \_\_\_\_\_

3. Does application for charity care require completion of a form? ☒ YES ☐ NO

If YES,

a. **Please attach a copy of the charity care application form.**

b. How does a patient request an application form? Check all that apply.

- ☒ 1. By telephone
- ☒ 2. In person
- ☐ 3. Other, please specify \_\_\_\_\_

c. Are charity care application forms available in places other than the hospital?

☐ YES ☒ NO If YES, please provide name and address of the place.

d. Is the application form available in language(s) other than English?

☒ YES ☐ NO

If yes, please check

☒ Spanish ☐ Other, specify \_\_\_\_\_

4. When evaluating a charity care application,

a. How is the information verified by the hospital?

- ☐ 1. The hospital independently verifies information with third party evidence (W2, pay stubs)
- ☐ 2. The hospital uses patient self-declaration
- ☒ 3. The hospital uses independent verification and patient self-declaration

b. What documents does your hospital use/require to verify income, expenses, and assets?  
Check all that apply.

- ☐ 1. W2-form
- ☐ 2. Wage and earning statement
- ☐ 3. Pay check remittance
- ☐ 4. Worker's compensation
- ☐ 5. Unemployment compensation determination letters
- ☐ 6. Income tax returns
- ☐ 7. Statement from employer
- ☐ 8. Social security statement of earnings
- ☐ 9. Bank statements
- ☐ 10. Copy of checks
- ☐ 11. Living expenses
- ☐ 12. Long term notes
- ☐ 13. Copy of bills
- ☐ 14. Mortgage statements
- ☐ 15. Document of assets
- ☐ 16. Documents of sources of income
- ☐ 17. Telephone verification of gross income with the employer
- ☒ 18. Proof of participation in govt assistance programs such as Medicaid
- ☒ 19. Signed affidavit or attestation by patient
- ☐ 20. Veterans benefit statement
- ☒ 21. Other, please specify      Credit report and may request any of above

5. When is a patient determined to be a charity care patient? Check all that apply.

- ☒ a. At the time of admission
- ☒ b. During hospital stay
- ☒ c. At discharge
- ☒ d. After discharge
- ☒ e. Other, please specify      prior to admission

6. How much of the bill will your hospital cover under the charity care policy?

- ☐ a. 100%
- ☒ b. A specified amount/percentage based on the patient's financial situation
- ☐ c. A minimum or maximum dollar or percentage amount established by the hospital
- ☐ d. Other, please specify \_\_\_\_\_

7. Is there a charge for processing an application/request for charity care assistance?

- ☐ YES ☒ NO

8. How many days does it take for your hospital to complete the eligibility determination process?  
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9. How long does the eligibility last before the patient will need to reapply? Check one.

- ☒ a. Per admission
- ☐ b. Less than six months
- ☐ c. One year
- ☐ d. Other, specify \_\_\_\_\_

10. How does the hospital notify the patient about their eligibility for charity care?

Check all that apply?

- ☐ a. In person
- ☐ b. By telephone
- ☒ c. By correspondence
- ☐ d. Other, specify \_\_\_\_\_

11. Are all services provided by your hospital available to charity care patients?

- ☐ YES ☒ NO

If NO, please list services not covered for charity care patients (e.g. transplant services, ER services, other outpatient services, physician's fees).

elective cosmetic services

12. Does your hospital pay for charity care services provided at hospitals owned by others?

- ☒ YES ☐ NO

**II. Community Benefits Projects/Activities:**

Provide information on name, brief description (3 lines), target population or purpose (3 lines) for each of the community benefits projects/activities CURRENTLY being undertaken by your hospital (example: diabetes awareness).

El Buen Samaritano Episcopal Mission: increase access to culturally relevant preventative/primary healthcare to low-income individuals, improve integrated care, expand health education/outreach, and enhance technology-enabled quality assurance program meas

**Additional Information:**

Use this space if more space is required for comments or to elaborate on any of the information supplied on this form. Please refer to the response by question and item number.